



Auchterarder Town Bus Service User Survey 2023



Have you used the Town Bus Service? If so, ACBuG really want to hear from you. Please complete this questionnaire - which should take no more than 5-10 minutes - and return it to the ballot box on the Town Bus. The closing date for receipt of completed questionnaires is **Wednesday, 05 April 2023**.

Question 1

When did you first start using the Town Bus Service? *Tick as appropriate*

- Prior to 2022
- Sometime during 2022
- Within the last three months

Question 2

How regularly do you currently use the Town Bus Service? *Tick as appropriate*

- Daily
- Several times a week
- Weekly
- Occasionally

What are the main purposes/reasons for your trips? *Tick all that apply*

- Shopping
 - Medical appointment
 - Going to café/restaurant
 - Going to hairdressers
 - Going to the chemists
 - Visiting the Library
 - Going to the dentist
 - Attending a community group/meeting
 - Going to the opticians
 - Visiting friends
 - Other ... please specify
-
-

Question 3

In May 2022 the Town Bus Service was changed, with the same route now operating each day. What are your thoughts on the current routing and hours of operation?

Question 4

What do you think are the main benefits of the Town Bus Service operating in Auchterarder? *Please list up to three reasons*

Question 5

Prior to you using the Town Bus for the first time, how did you find out about the service?

Did anyone initially provide information or advice about how to use the Town Bus, or even accompany you on an initial journey?

Question 6

ACBuG are keen to contact people who are isolated or not confident about getting out and about in Auchterarder.

For example, we are happy to accompany people on their initial Town Bus journeys and help them to apply for a National Entitlement Card.

What advice would you give ACBuG so that they are able to help more people to use the Town Bus?

Question 7

Please enter your postcode

Thank you for taking the time to complete this survey for ACBuG.

Your responses will help us as we plan the future operation of the Town Bus Service.

Data Protection

The data you provide in this questionnaire will only be used for the purposes described above.

ACBuG are very grateful for the financial support received from:

- | | |
|-------------------------------|-------------------------------------|
| ▪ Friends of St Margaret's | ▪ Auchterarder and District |
| ▪ Community Investment Fund | Community Trust |
| ▪ Perth and Kinross Community | ▪ Auchterarder Community Facilities |
| Transport Fund | Fund |

Without their funding, it would not have been possible for ACBuG to operate the Town Bus.